

GREAT HARWOOD MEDICAL GROUP

PATIENT PARTICIPATION GROUP

Date & Time: Tuesday 25th February 2020

Venue: Library / Resource Room
Great Harwood Health Centre

Members Present: Sarah Lord, Margaret Duckworth, Christine Jackson,
Pauline Quinn, David Cockett, Colin Cooper, Julia Ashworth,
Carol O'Brien

Item	Minute	Action
1.	Apologies: Kevin Dean, Gerald Rowstron, Beryl Timmins, Alan Wilkinson, Alison Middleton	
2.	Acceptance of December 2019 Minutes: Proposed - Sarah Lord Seconded – Christine Jackson	
3.	Matters Arising How is the Clinical Pharmacist working out? The GPs still review prescriptions annually. The Practice feel as though he is working out very well. Item been going since March 2019 - Could the grass between the car park and road be paved? There was an update on 6 th December 2019 where it was stated a car park survey was needed Practice Manager to feed back from the NHS England survey (for Practices). Sarah circulated the results. The Practice to launch a survey and will send us all copies to comment if we feel the need.	Sarah/ Members

	<ul style="list-style-type: none"> ● It was decided that as an extension to the ‘notice board’ we make up folders with leaflets for Reception as not everyone reads the posters on the wall. <p>c) PPG Week – Coffee Morning</p> <ul style="list-style-type: none"> ● We discussed a provisional date of 29th June 2020. ● If we held it in the Health Centre we will ask the Treatment Room if we could use some of their area, so we didn’t feel as restricted for space. ● Other venues were also considered; Tesco and the Library. <p>d) Money Raisers – November 2020 coffee morning</p> <ul style="list-style-type: none"> ● We will consider this later in the year. 	<p>Carol</p> <p>Carol/Sarah</p>
<p>6.</p>	<p>HPPG & PPB</p> <p>HPPG</p> <ul style="list-style-type: none"> ● Reviewing the purpose of the group and decide at the AGM whether to dis-band. <p>PPB</p> <ul style="list-style-type: none"> ● It was reported that there have been no meetings as yet this year and non in the pipeline as yet. However, the December 2019 meeting discussed the following; It was wished to have an integrated care system with more support for Pharmacists in the 10 year plan. District nurses are moving from Clayton to Great Harwood Health Centre. Our PPB meetings could involve attendees to go out into the community in order to identify themes of need. 	

	<p>More effort needed in; communication and increased dialogue between residents and services and lack of community for youngsters.</p> <p>Patient Champions will be developed over the next twelve months.</p> <p>The Locality Managers have had a massive shake-up.</p>	
7.	<p>Feedback from Patients</p> <ul style="list-style-type: none"> ● <i>“Just wanted to feedback from a visit to Dr. Khan today. A lovely doctor very lovely, softly spoken lady. A great manner and approach listened and was very thorough with mum. Spoke excellent Urdu with my mum which was a surprise bit it was brilliant as my mum could directly talk to Dr. Khan about her health issues. Thank you to Dr. Khan keep up the good work you’ll make a great Gp”.</i> ● <i>“This is a great idea” (to send out the newsletter to Patients) “to share lots of useful information. I don’t come to the doctors often but always have a good experience, friendly and helpful staff,”</i> ● It was pointed by a Patient out that Dr. Baister was very good. 	
8.	<p>Newsletter content</p> <ul style="list-style-type: none"> ● Any new staff changes - trainees ● Coronavirus ● How to stay fit with a physical disability ● Invisible Illnesses ● App. GHMG ● Minutes in brief ● CQC telephone assessment <p>It was also mentioned that if we get some funding maybe we could look at our Newsletter being published professionally.</p>	<p>Sarah Sarah Carol Carol/Julia Sarah Carol Sarah</p>
9.	Any Other Business	

	<ul style="list-style-type: none"> ● A question was raised regarding the Sit & Wait clinic. We were advised that Patients can book in from 8am (morning session) and 1.30pm (afternoon session). ● The carpet in Reception at the Rishton Practice will be re-placed within the month. ● <u>Corona Virus</u> No risk at the moment, although now in Italy and Tenerife. It was pointed out that warmth can kill the virus off, therefore as Spring approaches we could see cases reduce. The directions of the government to be followed and the press/news. 	
10.	<p>Next Meeting</p> <ul style="list-style-type: none"> ● Tuesday 19th May 2020 @ 1.00pm Speaker; Linda Baker from Progress Lifeline ● Tuesday 8th September 2020 @ 1.00pm Speaker; Paul Gott from Care Navigation ● Tuesday 3rd November 2020 @ 1.30pm Main topic – Coffee Morning 	