

Stethoscope

Great Harwood Medical Group PPG Newsletter

February 2023



Great Harwood Health Centre

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We would like to welcome:

Dr Odeyinka & Dr Khan



We would like to say farewell to:

Dr Lawal, Dr Hassan, Dr Dedat &

Peter Hutchinson



- Prior to the meeting **Kevin Dean** was remembered: He was a very valued member of our PPG and we send our condolences to all his family.
- * Election of Officers: Chair—Mrs Pauline Quinn, Secretary - Mrs Carol O'Brien, Treasurer - Mr David Cockett.
- * The Secretary's and Treasurer's report for the previous year was circulated to members present.
- * Aims of the group & activities for the coming year:
 - To resource funds for a second edition of the Community Activities Booklet
 - To produce 4 online newsletters
 - To put newsletters on Facebook
 - Flu clinics – to advertise the importance around having your vaccination at the practice in July's newsletter
 - To conduct a practice survey
 - To continue our Facebook presence
 - Post all our meetings and minutes on the website
 - Post advertising for PPG members on the information screen in the waiting area, noticeboard, perspex screen around reception, Facebook and newsletter .
 - To work with the practice for the benefit of all patients.
- * Meetings shall be held 4 times for year: Tuesday 25th April 1.30pm, Tuesday 18th July 1.30pm, Tuesday 7th November 1.30pm and an AGM at the beginning of 2024.



January Minutes In Brief

- * **Online Consultations:** An online consultation service is available through Patches. This system is for both adults and children and asks a few simple questions to get you the help you need quickly. Patches can be accessed at www.ghmg.org.uk. Please see full information within this newsletter.
- * It was advised that Tuesday and Wednesday (Dr Ireland) evening appointments are available to book via Reception.
- * Phlebotomy clinic is available on a Tuesday, Wednesday and Friday evening and can be booked through our Reception.
- * Prebookable appointments can be booked 3 and 7 days in advance.
- * A practice survey will be discussed at the next meeting.
- * The practice can book patients a same day appointment at the Acute Respiratory Hub at St Peter's Centre, if they have a cough, fever, sore throat or nasal congestion. This reduces pressures on the practice throughout winter.
- * Saturday telephone appointments are available with a clinical pharmacist for medication reviews/ queries.

Benefits of PATCHS

PATCHS provides lots of benefits to you and the GP practice. These include:

- Quick and easy access to your GP
- Health advice, fit notes, medication, and more...
- Make requests in your own time
- Avoid telephone queues and waiting rooms

PATCHS helps patients who struggle to contact their GP practice using the telephone or in-person. This includes patients who have hearing or speaking impairments, anxiety, and who speak English as a second language.



patches

The easy way to
contact your GP

www.PATCHS.ai

Visit your GP practice
website to access PATCHS

For more information visit:
help.patches.ai

About PATCHS

PATCHS is the new easy way for you to contact your GP practice online. PATCHS has been designed by GPs to make it easier to contact your practice and save you time.

Just answer a few simple questions and PATCHS gets you the help you need quickly.

You can use PATCHS to contact your GP practice for health advice, condition monitoring, repeat prescriptions, fit notes, appointment bookings, and more...

[Not all these services may be available at your GP practice]

Using PATCHS

Click the PATCHS banner on your GP practice website. PATCHS then helps you find local healthcare services, NHS advice and ways to contact your GP practice.

You can register for a PATCHS account, use the NHS Login, or use PATCHS as a guest.

Patients love PATCHS



*from over 100,000 reviews

"I really like the fact it is possible for me to detail my condition in my own time and without pressure"

"Amazing could not be more impressed"

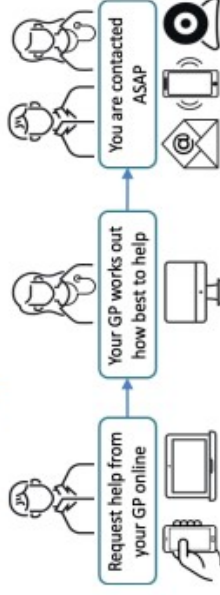
"Really good and user friendly"



Contacting your GP Practice

Select the type of problem you want to contact your practice about. Then answer a few easy questions about your problem in your own words in the PATCHS chatbot.

Your GP practice will read your request and get you the help you need ASAP. This may include sending you a message, calling you on the telephone, or booking you an in-person appointment with a clinician.



We recommend registering for a PATCHS account so you don't need to enter your details each time you use PATCHS. An account also gives you access to all our services such as repeat medication requests, condition monitoring and appointment bookings.

www.PATCHS.ai

**Don't miss out
pick up your copy today**



Great Harwood Medical Group
Patient Participation Group



Community Activities Booklet

PICK UP YOUR COPY

**AT EITHER; GT. HARWOOD OR
RISHTON RECEPTIONS**

Following the success of our:
Community Activities



Booklet



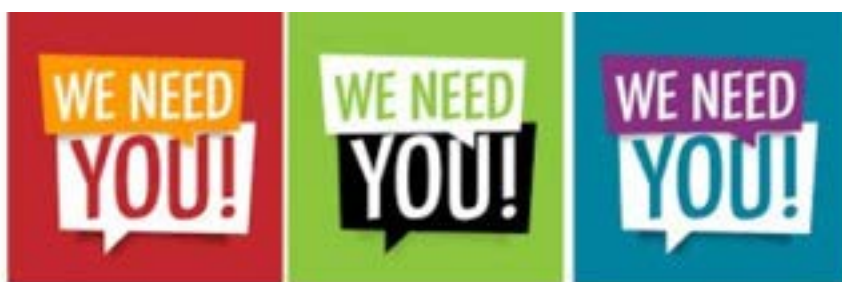
**If further funding is found
then we hope to publish a 2nd
Edition**

**Do you know of any activities
that should be included in
the new booklet?**



**Please contact in the first instance;
Sarah Lord (Practice Manager) at**

sarah.lord@nhs.net



Your

**Patient Participation Group
want new members**

so we are representative of
our local community



We meet 4 times a year
and are a link between
Patients and the Practice

Please contact in the first instance;

Sarah Lord (Practice Manager)

sarah.lord@nhs.net