

Stethoscope

Great Harwood Medical Group PPG Newsletter

December 2022



Great Harwood Health Centre

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We would like to welcome:

Georgia to our Reception Team



We would like to say farewell to:

Pam from our Reception Team

Dr Ansar will be on sabbatical leave until May 2023

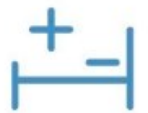


Minutes In Brief from November 2022 meeting

- Online consultations are coming soon.
- There has been a loss of revenue due to patients going elsewhere to have their covid boosters and having flu vaccinations at the same time.
- The new 'Community Activity Booklet' has been distributed to GPs, Community Connectors, The Integrated Neighbourhood Team, District Nurses, Member of Parliament's local office, local sheltered accommodation, Churchfield House and our own practice reception at both locations. Electronic copies have been circulated to local groups and it also appears on our practice website with a link added on our Facebook page to access the booklet. Laminated copies have been distributed locally for reference purposes in libraries, our reception notice boards and Tesco community notice board. The reaction so far has been very positive with more locations and groups requesting copies.
- It was great to have positive feedback from seven patients.
- Meetings for 2023
 - Tuesday 31st January 1pm start AGM & meeting to follow
 - Tuesday 25th April 1.30pm
 - Tuesday 18th July 1.30pm
 - Tuesday 7th November 1.30pm



Missed appointments
waste NHS resources and
can cause **serious delays** in
treatment for other patients.



MISSED APPOINTMENTS

Last month there were:

167 missed appointments which is over 27 hours!
Each missed GP appointment costs the NHS an
average of £39.

Please let us know in advance
if you are unable to attend your
appointment. Thank you.



Have Your Say.....

We at the Patient Participation Group believe that it is important the patients of Great Harwood Medical Group



have their say.



Do you have anything you wish to pass on! Maybe; an observation or something you think needs looking into or praise for a job well done.

Let us know what you think – your opinion matters

You can email ghmg@nhs.net

