

GREAT HARWOOD MEDICAL GROUP

PATIENT PARTICIPATION GROUP AGM

Date & Time: Tuesday 14th March 2017

Following the AGM

Venue: Meeting Room

Great Harwood Health Centre

Apologies: Dr Ireland, David Cockett, Julia Ashworth

Members Present: Yasir Mohammed, Sarah Lord, Carol O'Brien, Colin Cooper, Kevin Dean, Gerald Rostron, John Adams, Beryl Timmins, Pauline Quinn

GHMG–a) On-going b) new developments

- Sarah stated that unfortunately the Nurse Practitioner role has not been working as well as they intended.
- A new ¾ time GP is being advertised for.
- The Sit & Wait Clinic is for acute problems that cannot wait until the next routine appointment.
- Dr Le Roux our trainee doctor ends his placement in April when our next trainee Dr Rimmer joins for 4 months.
- Dr Radice will be on sick leave until 30th March 2017.
- Reports have come in saying that Dr Ansar is a very good listener.
- There has been changes to the reception staff; Julie has now left but we welcome Lucy Horsfall and Lauren White who are full time.
- Jo is leaving to have her baby in May – the PPG will send a card.
- Evening Phlebotomy Clinic – This is a pilot scheme for twelve months. Appointments can be booked through reception for hubs in either Hyndburn, Ribble Valley, Burnley, Pendle or Rossendale. To be advertised in the Newsletter.
- We have acquired funding for upgrading the Doctors and Nurses room at the Rishton Site.
- Living Well Project – This is for; long term physical health conditions that you feel may be affecting your mental health and wellbeing. Either one

to one or Group sessions. To book appointments the telephone number and/or email can be acquired at Reception. This is to be advertised in our Newsletter.

4. PPG – a) On-going b) new developments

- Accrington Victoria Walk In - Carol will be attending the Hyndburn PPG next Monday (20/3/17) where the speakers will be the CCG to update us on what is happening with Accrington Victoria/Hub. An update to be given at the next meeting in May.
- Care Navigation – Carol has attended a workshop on the proposed 'Care Navigation' which is proposed to be implemented within our CCG. A Second workshop is to be held shortly so it's hoped that Sarah/Carol can give a further report at the next meeting.
- Patient Behaviour – There have been a further 3 issues where 2 patients have been sent letters and 1 patient maybe finding a new GP. This is still the minority of patients.
- Reading Matter within Reception- The Herald was supposed to supply copies to Reception – Carol will chase up.
- Dr. Grayson Memorial Fund – Members to think of what they would like on the plaque for the Rishton Site. A notice shall be put in our Newsletter.

Sarah will have a look on the Mind website for Self Help Books.

John will have a look for the book he found in India.

- Suggested Speakers for this year –
Mr. Shakil Salam from Carers link explains the referral system and is a good speaker who does not go on for too long. This was thought to overlap with Graham who we had speak last year on Dementia – to discuss further.

MIND possibly PPG Week

End of Life Care – work closely with Macmillan and links with hospice 'at home' scheme -Pauline to find out more information.

Childhood illnesses – possible for future.

CVS – to be asked again due to them unable to attend due to illness.

- Questionnaires – To put on agenda for next meeting. Members to think about questions. Will also consult previous questionnaires to see if these maybe used.
- **New GP contract for 2017/18** agreed by NHS England, government and BMA NHS England, the government, and the British Medical Association’s General Practitioners Committee have reached agreement on changes to the general practice contract in England. The new agreement includes an increased focus on some of the most vulnerable, with tailored annual reviews offered to frail pensioners, and an increase in the number of health checks for people with learning disabilities. Carol asked for clarification on the clause below – does this affect us? Sarah explained that because we still provide a Reception Service this clause would affect any funding.

“The new contract includes provisions to encourage practices to expand access and not to close for half a day a week. GP practices which regularly close for mornings or afternoons on a week day will lose their eligibility for the current extended hours scheme claimed by most practices.”

5. Newsletter

- New Phlebotomy clinic
- Living well project
- Message on Dr. Grayson memorial plaque
- In brief -Minutes from the AGM
- In brief - Minutes from the meeting
- Medical matters – Couch to 5K, Apps available – healthy eating, dementia, allergies (hay fever)
- Patient Feedback form
- New Staff

6. Feedback from Patients

NONE

7. Any Other Business

A question was raised regarding prescriptions – prescription asked for electronically; 26/2/17 it was then chased on 2/3/17 as it had not been cleared, the patient finally got their prescription on 10/3/17 – Sarah will look into this.

8. Next Meeting

Tuesday 9th May – Apologies; Pauline