GREAT HARWOOD MEDICAL GROUP

PATIENT PARTICIPATION GROUP

Date & Time: Tuesday 25th February 2020 **Venue:** Library / Resource Room

Great Harwood Health Centre

Members Present: Sarah Lord, Margaret Duckworth, Christine Jackson,
Pauline Quinn, David Cockett, Colin Cooper, Julia Ashworth,
Carol O'Brien

Item	Minute	Action
1.	Apologies:	
	Kevin Dean, Gerald Rowstron, Beryl Timmins, Alan	
	Wilkinson, Alison Middleton	
2.	Acceptance of December 2019 Minutes:	
	Proposed - Sarah Lord Seconded – Christine Jackson	
3.	Matters Arising	
	How is the Clinical Pharmacist working out?	
	The GPs still review prescriptions annually. The	
	Practice feel as though he is working out very well.	
	Item been going since March 2019 - Could the grass between the car park and road be paved? There was an update on 6 th December 2019 where it was stated a car park survey was needed	Sarah/
	Practice Manager to feed back from the NHS	Members
	England survey (for Practices).	
	Sarah circulated the results. The Practice to launch a survey and will send us all copies to comment if we feel the need.	

	Our latest CQC inspection was a telephone	Sarah
	conversation rather than a physical inspection.	
	Agenda item for February so Sarah can report to	Carol
	PPG results.	
	We were again graded GOOD therefore it was felt	
	that this should be publically displayed within the	
	Newsletter and on the PPG Facebook page. It was	
	therefore thought that our next full inspection will	
	be in 2021.	
4.	GHMG-a) On-going b)new developments	
	The new 'MyGP' app – This is recommended by the NHS and is very safe. It is 3 rd party fully approved. The benefits are; reminders of appointments, order prescriptions, look at your records and make appointments.	
5.	PPG – a) Toy Rota b) New Activities, Booklet c) PPG Week Coffee Morning, d) Money Raisers	
	a) Toy Rota Circulated for March – May 2020 After receiving some toy donations before Christmas it was decided that we store some toys and replace those in Reception when needed. The Protocol was also circulated to all present.	
	b) New Activities Booklet	
	Up & Active although they lost funding have now	
	linked to Blackburn with Darwen to carry on their services.	
	 Up Date on Tesco Bags of Help Campaign – Our application was sent in on 20th February 2020 for up to £2000 for funding for professional printing of our 'Community Activities Booklet' which links with 'loneliness and isolation'. An application has also been sent to The Duchy of 	Alan
	Lancashire Fund.	Pauline/

		Carol
	It was decided that as an extension to the 'notice heard' we make up folders with leaflets for	
	board' we make up folders with leaflets for Reception as not everyone reads the posters on the	
	wall.	
		Carol/Sarah
	c) PPG Week – Coffee Morning	
	 We discussed a provisional date of 29th June2020. 	
	If we held it in the Health Centre we will ask the	
	Treatment Room if we could use some of their area,	
	so we didn't feel as restricted for space.Other venues were also considered; Tesco and the	
	Library.	
	d) Money Raisers – November 2020 coffee morning	
	We will consider this later in the year.	
6.	HPPG & PPB HPPG	
	 Reviewing the purpose of the group and decide at 	
	the AGM whether to dis-band.	
	PPB	
	It was reported that there have been no meetings	
	as yet this year and non in the pipeline as yet.	
	However, the December 2019 meeting discussed	
	the following;	
	It was wished to have an integrated care system	
	with more support for Pharmacists in the 10 year plan.	
	District nurses are moving from Clayton to Great	
	Harwood Health Centre.	
	Our PPB meetings could involve attendees to go out	
	into the community in order to identify themes of	
	need.	

	More effort needed in; communication and	
	increased dialogue between residents and services	
	and lack of community for youngsters.	
	Patient Champions will be developed over the next	
	twelve months.	
	The Locality Managers have had a massive	
	shake-up.	
7.	Feedback from Patients	
	 "Just wanted to feedback from a visit to Dr. Khan today. A lovely doctor very lovely, softly spoken lady. A great manner and approach listened and was very thorough with mum. Spoke excellent Urdu with my mum which was a surprise bit it was brilliant as my mum could directly talk to Dr. Khan about her health issues. Thank you to Dr. Khan keep up the good work you'll make a great Gp". 	
	 "This is a great idea" (to send out the newsletter to Patients) "to share lots of useful information. I don't come to the doctors often but always have a good experience, friendly and helpful staff," 	
	 It was pointed by a Patient out that Dr. Baister was very good. 	
8.	Newsletter content	
	 Any new staff changes - trainees 	Sarah
	 Coronavirus 	Sarah
	 How to stay fit with a physical disability 	Carol
	Invisible Illnesses	Carol/Julia Sarah
	App. GHMG	Carol
	Minutes in brief	Sarah
	CQC telephone assessment	
	It was also mentioned that if we get some funding maybe we could look at our Newsletter being published professionally.	
9.	Any Other Business	

- A question was raised regarding the Sit & Wait clinic. We were advised that Patients can book in from 8am (morning session) and 1.30pm (afternoon session).
- The carpet in Reception at the Rishton Practice will be re-placed within the month.

Corona Virus

No risk at the moment, although now in Italy and Tenerife.

It was pointed out that warmth can kill the virus off, therefore as Spring approaches we could see cases reduce.

The directions of the government to be followed and the press/news.

10. Next Meeting

- Tuesday 19th May 2020 @ 1.00pm
 Speaker; Linda Baker from Progress Lifeline
- Tuesday 8th September 2020 @ 1.00pm
 Speaker; Paul Gott from Care Navigation
- Tuesday 3rd November 2020 @ 1.30pm
 Main topic Coffee Morning